

Course: Quality of Housing and Services

credits: 3

Course code	IFVB18M&GKHS	Modes of delivery	Tutorial
Name	Quality of Housing and Services	Assessments	Quality of Housing and Services - Written, organised by STAD examinations
Study year	2019-2020		
ECTS credits	3		
Language	Dutch, with parts in English		
Coordinator	CONVERSIE		

Learning outcomes

Main learning outcome

Is familiar with the quality aspects of the work environment, and describes and explains them in the dimensions of a quality model related to buildings and associated services.

The student:

- describes the activities associated with the management of buildings and building-related services
- specifies the service quality (using management tools and measurement criteria) of management processes for buildings and building-related services
- describes and explains all the dimensions of quality models, and applies these models to an organisation in relation to the management of buildings and associated services

Content

No content available

Included in programme(s)

Facility Management, major International Facility Management
International Facility Management exchange programme

School(s)

School of Facility Management

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