

Course: Introduction and Research FM

credits: 4

Course code	IFVP18WFMONR	Modes of delivery	Tutorial
Name	Introduction and Research FM	Assessments	Introduction and Research FM (orally) - Oral
Study year	2019-2020		Introduction and Research FM (report) -
ECTS credits	4		Assignment
Language	Dutch, with parts in English		
Coordinator	CONVERSIE		

Learning outcomes

Main learning outcome

The student can research a simple facility management problem and write a research report on it

The student:

- applies the 7S model and DESTEP to an organisation
- defines a simple facility management study
- explores a topic through desk research
- prepares, implements and produces a report on qualitative research and has an enquiring mind
- devises and implements an appropriate survey and uses software to process the data and to perform calculations
- answers qualitative and quantitative research questions and makes recommendations based on the outcomes of desk research
- produces a research report in accordance with the applicable rules, including rules on structure, source references (APA) and spelling
- verbally justifies the research carried out and critically appraises it by indicating areas for improvement

Content

As part of a project group, the student completes the entire research cycle for a facility-related problem: from orientation and demarcation to the writing of a report including recommendations. Data are gathered to apply the 7S and DESTEPI models and via diverse qualitative and quantitative methods.

Sub-assignments, covered and feedbacked during the lectures, steer the process. Assessment takes place based on the group report and an individual oral exam.

Included in programme(s)

Facility Management, major International Facility Management
International Facility Management exchange programme

School(s)

School of Facility Management