

Course: IT Service Management

credits: 3

Course code ITVP18ITS2

Name IT Service Management

Study year 2019-2020

ECTS credits 3

Language Dutch, with parts in English

Coordinator J.F. van der Lee

Modes of delivery Assignment

Lecture

Practical / Training

Assessments ITSM - Written, organised by STAD

examinations

Lab - Other assessment

Learning outcomes

No content available

Content

No content available

Included in programme(s)

Information & Communication Technology, Major SE Information & Communication Technology, Major NSE Information and Communication Technology, Major BITM School(s)

School of Communication, Media & IT