Course: Professional Skills 3 credits: 5

Course code	FMVB22PRO3
Name	Professional Skills 3
Study year	2022-2023
ECTS credits	5
Language	Dutch, with parts in English
Coordinator	M.G. Martens

Modes of delivery	Guest lecture Practical / Training Tutorial
Assessments	Professional Skills 3 - Portfolio assessment

Learning outcomes

1. The student applies design research skills in a project, using the methodology of Scrum and Design Thinking.
1. The student performs as a startup professional in a pitch and reflects on his/her presentation skills.
1. The student negotiates and advises for a client on the implementation and management of a new service.
1. The student performs and reflects on a selection interview and bad news interview as part of the HR cycle in actual practice situations a professional may encounter.
1. The student demonstrates that he/she has sufficient written skills in Dutch or English to be able to make an offer.

Content

Students will work on their own professional skills needed as an young facility manager in the areas of design research and pitching, negotiation and advising skills, recruitment & selection and bad news interviews as a manager in the HR cycle, and written language skills for offer writing.

Included in programme(s)

Facility Management

School(s)

Institute of Future Environments

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