

Course: Research A3-method

credits: 15

Course code	MILB21ONDERZA3
Name	Research A3-method
Study year	2022-2023
ECTS credits	15
Language	Dutch, with parts in English
Coordinator	D.R. Lager

Modes of delivery	Assignment
Assessments	TEST-01 - Assignment

Learning outcomes

1. Together with those involved, the student analyses a bottleneck in a methodically sound manner according to the A3 method.
2. The student analyses the bottleneck on the basis of fact-finding for which the provided instruments are used.
3. Together with those involved, the student designs an improvement proposal with countermeasures that logically arises from the analysis and the jointly determined goal.
4. The student starts by executing the improvement proposal, in co-creation with several parties involved, in order to create convincing support for a sustainable implementation of the proposed measures.
5. The student presents the implementation and results of the A3 research in a clear manner by means of an A3 poster presentation.
6. The student reflects on his own professional development related to the content of the module.

Content

This module focuses on the A3 method. This is a research method from the LEAN philosophy that analyses a bottleneck in practice, on the basis of which an improvement plan is implemented. The development of the researching capacity of the professional practitioner is central to this. In the various steps of the A3 method, attention is paid to involving employees in the research in order to create support and to bring about sustainable change in co-creation.

Included in programme(s)

B Health Care Management

School(s)

School of Health Care Studies