

Course: Professional Skills 3

credits: 5

Course code	FMVB22PRO3	Modes of delivery	Guest lecture
Name	Professional Skills 3		Practical / Training
Study year	2023-2024		Tutorial
ECTS credits	5	Assessments	Professional Skills 3 - Portfolio assessment
Language	Dutch, with parts in English		
Coordinator	W.H. Hendrikse		

Learning outcomes

1. The student applies design research skills in a project, using the methodology of Scrum and Design Thinking.
1. The student performs as a startup professional in a pitch and reflects on his/her presentation skills.
1. The student negotiates and advises for a client on the implementation and management of a new service.
1. The student performs and reflects on a selection interview and bad news interview as part of the HR cycle in actual practice situations a professional may encounter.
1. The student demonstrates that he/she has sufficient written skills in Dutch or English to be able to make an offer.

Content

Students will work on their own professional skills needed as a young facility manager in the areas of design research and pitching, negotiation and advising skills, recruitment & selection and bad news interviews as a manager in the HR cycle, and written language skills for offer writing.

Included in programme(s)

Facility Management

School(s)

Institute of Future Environments

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