

## Course: Project Service Design & User Experience

credits: 5

<b>Course code</b>	FMVP23PRJ1	<b>Modes of delivery</b>	Project-based learning
<b>Name</b>	Project Service Design & User Experience	<b>Assessments</b>	Project Service Design & User Experience - Report
<b>Study year</b>	2023-2024		
<b>ECTS credits</b>	5		
<b>Language</b>	Dutch, with parts in English		
<b>Coordinator</b>	S.C.M. Lechner		

### Learning outcomes

The student:

1. Analyzes the facility environment, including trends and developments, and describes the context of the facility subject;
2. Formulates a research plan for a simple facility issue, within which the relevant internal and external customers and/or stakeholders are identified and adequately surveyed and the quality of practice-oriented FM research is ensured.

### Content

*No content available*

### Included in programme(s)

Facility Management

### School(s)

Institute of Future Environments

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