

Course: Facilitating Virtual Teams

credits: 5

Course code	ICVB22TLS4	Modes of delivery	Assignment
Name	Facilitating Virtual Teams	Assessments	Facilitating Virtual Teams - Other assessment
Study year	2023-2024		
ECTS credits	5		
Language	English		
Coordinator	H. Kiisa-Nijbroek		

Learning outcomes

The following competencies are assessed on level 3:

3. Concept & creation

PLO6: **Develop** a creative concept using creative methods and techniques, and **account** for the extent to which the concept is suitable for the target group as well as the organisation's goals.

PLO7: **Account** for the application of channels and (digital) tools in order to deliver communication suitable for the target group.

6. Connection & facilitation

PLO12: **Organise** interaction and collaboration, arrange networking or other meetings, expand their national and international network, and draw on this network for specific knowledge or information requirement.

Content

Virtual working has become a new reality due to the push from COVID lockdowns. The younger generations value a better life/work balance and take environmentally conscious decisions when choosing a job, therefore, remote and hybrid working are here to stay.

Working in global virtual teams, whose members transcend time, space, and culture, requires a different set of skills, knowledge and agility to transfer conventional know-how to digital.

In this new situation – how to stand out? How to be an early adopter instead of tagging along? The course provides students with knowledge and tools preparing them to join a transforming workforce.

The elective is built around the following aspects:

- how to prepare and facilitate virtual meetings efficiently;
- how to manage cross-cultural virtual teams' interactions (problem-solving, team building, trust, online feedback, etc);
- how to stay motivated and take care of your mental health when working online;
- how to do online presentations and interviews

Classes are held online.

Included in programme(s)

Communication
International Communication

School(s)

School of Communication, Media & IT

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