

## Course: Research A3-method

credits: 15

**Course code** MILB23ONDERZA3  
**Name** Research A3-method  
**Study year** 2023-2024  
**ECTS credits** 15  
**Language** Dutch, with parts in English  
**Coordinator** D.R. Lager

**Modes of delivery** Assignment  
**Assessments** TEST-01 - Assignment

### Learning outcomes

1. In co-creation with those involved, the student investigates a bottleneck in a methodically responsible manner according to the A3 method.
2. The student analyzes the bottleneck for which professional literature and a methodology appropriate to the organizational context are used.
3. By means of brainstorming techniques, the student designs an improvement proposal with measures that logically follows from the analysis and the jointly determined goal.
4. The student argues convincingly how the proposed measures can be implemented and secured in a supported and sustainable manner.
5. The student presents the implementation and results of the A3 research in a clear manner and discusses the value of the research for the organization (unit).
6. The student reflects on the methodology used and his/her own professional development related to the content of the module.

### Content

This module focuses on the A3 method. This is a research method from the LEAN philosophy that analyses a bottleneck in practice, on the basis of which an improvement plan is implemented. The development of the researching capacity of the professional practitioner is central to this. In the various steps of the A3 method, attention is paid to involving employees in the research in order to create support and to bring about sustainable change in co-creation.

### Included in programme(s)

Health Care Management

### School(s)

School of Health Care Studies