Course: Professional Hospitality Skills — credits: 5

Course code	FMVB24PHS
Name	Professional Hospitality Skills
Study year	2025-2026
ECTS credits	5
Language	Dutch, with parts in English
Coordinator	G.J. Offringa
Modes of delivery	Practical / Training
Assessments	Portfolio - Portfolio assessment

Learning outcomes

1. Demonstrates professional hospitality skills.
2. Demonstrates professional hospitable attitude.

Content

Various hospitality skills are taught and deepened, for example applying hospitality theory in practice and relevant research methods in the field of hospitality. In addition, students make their own choice from the other training courses and workshops that cover, for example, themes such as health, sustainability, diversity, inclusiveness and servant leadership.

Included in programme(s)

Facility Management

School(s)

Institute of Future Environments

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