Course: Project Service Design & User Experience — credits: 5

Course code	FMVP23PRJ1
Name	Project Service Design & User Experience
Study year	2025-2026
ECTS credits	5
Language	Dutch, with parts in English
Coordinator	H. Tebbes
Modes of delivery	Project-based learning
Assessments	Project Service Design & User Experience - Report

Learning outcomes

The student:
1. Analyzes the facility environment, including trends and developments, and describes the context of the facility subject;
2. Formulates a research plan for a simple facility issue, within which the relevant internal and external customers and/or stakeholders are identified and adequately surveyed and the quality of practice-oriented FM research is ensured.

Content

No content available

Included in programme(s)

Facility Management

School(s)

Institute of Future Environments

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