Hanze

Programme

Qualification awarded
Bachelor of Science

Length of the programme
48 months

ECTS credits
240

Level of qualification
Bachelor

Mode
Full-time

Language
Dutch, with parts in English

School
Institute of Future Environments

Locations
Groningen

Facility Management

Profile of the programme

The Facility Management programme aims to prepare students to become managers who are able to add value to organizations by facilitating the work activities and accommodation of individuals and groups in the area of services and property management, in a hospitable and flexible manner.

Learning outcomes

People

- Assesses other people's needs and motivators, is able to respond effectively to these and, in doing so, takes people’s productivity, behaviour, perception and satisfaction in to account when taking decisions regarding deployment of facility services and resources.
- Provides effective leadership and implements change.

Space

- Explores and analyses the existing needs in connection with the spatial environments in which people work, live and/or spend time and offers recommendations for new and existing spatial concepts in order to facilitate the organisation’s realisation of its objectives.
- Makes facility-related contributions to location choice, purchasing, design/redesign,development, acquisition, set up, management and maintenance, as well as the disposal of the built environment, to a multidisciplinary team at the strategic and tactical level.

Technology

- Explores the perception and actual performance of facility-related resources and possibilities and puts forth recommendations regarding implementation, management and maintenance that are of added value in terms of achieving the organisational objectives.
- Collects, analyses and reports information in relation to the facility services based on the information requirements and the correct data.

Services

- Analyses and designs/redesigns the entire scope of facility services necessary for the primary process and creates a rough design for setting up the management process.
- Designs processes for the development/redevelopment, acquisition and roll-out of services and, in doing so, contributes to the alignment of desired and actual use (performance).

Processes

- Designs/redesigns the facility management processes based on the question ‘make, buy or ally?'; sets out specifications for the desired service according the chosen strategy (such as purchasing strategy) and organises the processes based on an internal or external customer-supplier relationship.
- Drafts facility-related policy that is in keeping with the organisational strategy based on internal and external developments and needs of the customer (including internal customers), and then structures the facility management organisation with a key focus on the relationship(s) between the various sub-processes.

Skills

- Shows themselves to be in possession of professional skills in a complex situation and/or environment.
- Shows themselves to be in possession of a professional attitude in a complex situation and/or environment.

Programme

Facility Management	**credits**
First Year Facility Management	60
Basics People & Organisation	*30*
Block 1.1	*10*
FMVP21PRJ1 - Project Service Design & User Experience	*5*
FMVP21FAH - Facility & Hospitality	*5*
Block 1.2	*20*
FMVP21PRJ2 - Project Service Design & User Experience	*5*
FMVP21SMSD - Service Marketing & Service Design	*5*
FMVP21PLE1 - Personal Leadership	*5*
FMVP21PRO1 - Professional Skills	*5*
Basic Vital Buildings and Users	*30*
Block 1.3	*10*
FMVP21PRJ3 - Project Vital Workspace	*5*

▫ FMVP21FIM - Financial & Information Management	*5*
▯ Block 1.4	*20*
▫ FMVP21PRJ4 - Project Vital Workspace	*5*
▫ FMVP21SPT - Spacemanagement & Technology	*5*
▫ FMVP21PLE2 - Personal Leadership	*5*
▫ FMVP21PRO2 - Professional skills	*5*
Second Year Facility Management	60
▯ Semester 1	*30*
▯ Module Organization	*20*
▫ FMVB22PCM - Procurement	*5*
▫ FMVB22DEV - Development	*5*
▫ FMVB22PRJPCM - Project Procurement role	*5*
▫ FMVB22PRJENT - Project Entrepreneur role	*5*
▯ Skills 3	*10*
▫ FMVB22PLE3 - Personal Leadership 3	*5*
▫ FMVB22PRO3 - Professional Skills 3	*5*
▯ Semester 2	*30*
▯ Module Spaces	*20*
▫ FMVB22SPT - Spaces & Technology	*5*
▫ FMVB22MFR - Management information, Finance and Research	*5*
▫ FMVB22PRJSRE - Project Strategic Real Estate plan	*5*
▫ FMVB22PRJRER - Project Real Estate realisation plan	*5*
▯ Skills 4	*10*
▫ FMVB22PLE4 - Personal Leadership 4	*5*
▫ FMVB22PRO4 - Professional Skills 4	*5*
Third Year Facility Management	60
▯ Electives	*30*
electives	
▯ Internship	*30*
▫ FMVB19MGT - Internship	*30*
Fourth Year Facility Management	60
▯ Facility Plan	*20*
▫ FMVB21FAP - Facility Plan	*15*
▫ FMVB21FMT - FM & Technology	*5*
▯ Graduation	*40*
▫ FMVB21GRA - Graduation	*40*

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